

ROLE PROFILE

HEAD OF HR & OPERATIONS BARNSLEY YOUTH ZONE (BASE71)



SALARY OFFER:

£35,000 to £40,000 (dependent upon experience) with 33 days Holiday (inclusive of bank holidays)

LOCATION:

Until the Youth Zone is completed and fully operational you will be based at Barnsley Youth Zone's temporary offices space at Barnsley College Business Centre, Falcon Street, Barnsley S70 2EY.

REPORTING TO:

Chief Executive Officer

CONTRACT:

Permanent full-time, 37.5 hours per week

LINE REPORT:

Business Support Officer, Reception/Membership Co-ordinators, Volunteer Co-ordinator, Facilities Manager

BENEFITS:

Workplace pension

Free gym access (once the Youth Zone opens)

ing and mentoring



ABOUT BASE71 YOUTH ZONE

Barnsley Youth Zone is a brand-new locally run youth charity, set to provide thousands of young people with the opportunity to have fun, make new friends, try something new and feel safe.

With community centric values and located in the heart of Barnsley, it will be an inspiring place for young people aged 8 - 19, and up to 25 for those with additional needs, to enjoy their leisure. The building is due to be completed in 2025.

It will change the lives of thousands of young people each year - delivering social impact on an incredible scale.

State-of-the-art facilities will offer over 20 activities—including sports, arts, culture, and recreation—available every evening, weekend, and school holiday, showcasing our commitment to providing the best for young people.

Base71 is based on a proven model of youth service and youth work provision that is aligned to community needs and supported by cross-sector funding. Base71 will give young people affordable access to services designed to empower them to lead healthier, positive and more active lives, raising their own aspirations and their community.

Watch here to see the power of youth work and the impact attending a Youth Zone has had on young people and see the support Base71 will provide to young people. As our website is still under development please take a look at OnSide's website [here](#)

[Archie's story #ButWhenImHere - YouTube](#)

[Mala's story #ButWhenImHere \(youtube.com\)](#)

ABOUT ONSIDE

Potential is everywhere. In every home on every street, from affluent suburbs to inner-city estates. The difference is that some young people get every opportunity to explore their potential. Others don't.

OnSide is a national charity that believes all young people should have the opportunity to discover their passion and their purpose to find what they've got and where it could take them.

OnSide funds and builds state-of-the-art, multimillion-pound Youth Zones in the country's most economically disadvantaged areas. They train the amazing people that run them and they offer continuing support via the nationwide OnSide Network where they can learn and grow, share their stories, and celebrate their success together.

This is passionate, properly funded youth provision, with no ifs or buts. It's about giving young people a chance to shine in an environment where they can be themselves.

It's about opportunity.

[OnSide - But when I'm here \(youtube.com\)](#)

<https://www.onsideyouthzones.org/>

THE ROLE

Are you a dynamic and organised leader, ready to inspire and support a dedicated team of staff and volunteers? Energetic, yet calm and composed at a senior level? If you're excited about using your professional experience to make a difference to young people, this could be the perfect role for you!

This is an exciting opportunity to take on a senior leadership role at Base71 Youth Zone, where no two days are ever the same! We're looking for someone who can juggle multiple roles, tackle new challenges daily, and make a real impact on the lives of young people and the community.

The Head of HR and Operations role is a key position at Base71 Youth Zone. As part of our Senior Management team, you'll lead and manage our back-office functions, ensuring we deliver the best possible service to the thousands of young people who rely on us. We're looking for an experienced and professional operational manager with HR expertise, who is passionate about making a positive difference in young people's lives and thrives in a fast-paced, varied environment. In this role, you'll also serve as the secretariat for the Board of Trustees and oversee monthly payroll administration. This is an exciting opportunity to shape the future of our Youth Zone and make a real impact!

ALL BASE71 YOUTH ZONE EMPLOYEES ARE EXPECTED TO:

- Be a role model for young people, present a positive 'can-do' attitude and take personal responsibility for your own actions.
- Work within the performance framework of the charity and live the values of Base71 Youth Zone and the OnSide Network, contributing to a culture of high performance, continuous improvement and a young person first, team always ethos.
- Represent and promote the Youth Zone positively and effectively in all dealings with internal colleagues and external partners, assist with any promotional activities and visits that take place at Base71.

JOB DESCRIPTION
KEY RESPONSIBILITIES
RECRUITMENT AND HR MANAGEMENT
Recruitment: Ownership of the full recruitment and onboarding process, ensuring managers adhere to safer recruitment practices at all times.
HR Process: Manage/support people related investigations and related procedures
Leave and absence management: Oversee employee annual leave and staff sickness absence in line with policies, with support from line managers.
Employee Records: Set up and maintain employee personnel files in line with data/HR legislation.
COMPLIANCE AND LEGISLATION
Policy Development: Review, and update policies and procedures, ensuring they are understood and observed. This will be with the support of the OnSide People team and other HR Managers within the OnSide network.
Legislation: Liaise with external sources where relevant (including HR/legal providers, Board members and OnSide) to ensure compliance with all employment and safeguarding legislation
Health and Safety: Work alongside the Facilities Manager, Catering Supervisor, and Head of Youth Work to ensure a high standard of Health and Safety and compliance at the Youth Zone.
FINANCIAL AND SUPPORT FUNCTION MANAGEMENT
Financial Responsibilities: Oversee monthly financial information to the Finance Manager, including timely production of invoices and payroll data i.e. employee working hours, annual leave, deductions etc – with the practical support from Business Support Officer and Line Managers.
Administrative Systems: Establish & maintain office administrative systems, support delivery team with reporting requirements, and train staff on system use (e.g. time and attendance and CRM systems such as Salesforce and Kronos/UKG). Support will be available from the OnSide Systems Team.
MANAGEMENT AND STAFF DEVELOPMENT
Line management: You will oversee both direct and indirect reports within the Business Admin, Reception, Volunteering, Catering, and Facilities departments. This responsibility will be phased in as the Youth Zone becomes operational.
Volunteering: With the Volunteer Coordinator, develop an excellent volunteering offer across the organisation. Volunteers will be seen as integral to our core offer and all staff will understand their role in the supervision and support of volunteers.
Staff Development: Promote and organise staff development and training, in partnership with the wider management team.
LEADERSHIP AND NETWORKING
Executive Support: Participate in board meetings as required, as well as support the administration of board meetings where needed.
Strategic Leadership: Serve as a member of Base71's Senior Leadership Team, acting as a role model and contributing to the strategic plan.

PERSON SPECIFICATION

Applicants will be expected to demonstrate the experience, skills, knowledge and aptitudes listed below throughout the recruitment process. However, if you don't meet every single requirement but feel you have strong and relevant transferrable skills or lived experience to draw from, we encourage you to apply anyway. Why?

Studies have shown that women and Black, Asian, Mixed Race & other ethnically diverse people are less likely to apply for jobs unless they meet every single criteria/ competency. OnSide and the Network are dedicated to driving change and to building diverse, inclusive, and authentic workplaces, so if you're excited about this role but your past experience doesn't align perfectly, please tell us how your experience is transferrable.

You may be just the right candidate!

SELECTION CRITERIA

EXPERIENCE

Experience of general HR functions, including HR practices, procedures and policies.

Experience of basic accounts work and/or payroll

Proven experience in senior administrative roles within a busy office environment

Experience of operational management & line management responsibility for a large, varied staff team and volunteers

Experience of managing budgets

Experience of providing support at Board or Chief Executive level

Experience working with external stakeholders and partners, e.g. contracts, service agreements, commissioning

SKILLS, KNOWLEDGE AND ATTRIBUTES

The ability to manage office systems and contact databases, to set them up and to use them effectively (for example MS Systems or Salesforce) and ability to compile spreadsheets, prepare reports and scrutinise data.

Knowledge of basic finance processes

Excellent communication skills with ability to establish a rapport and communicate effectively with stakeholders- at all levels and from all sectors

The ability to work under pressure, to cope with multiple demands and deadlines, to work fast in an organised way and to a consistently high standard

Ability to work on own initiative and as part of a team

Ability to motivate and train a team, ensuring best practice is followed and systems are used correctly

QUALIFICATIONS

Qualifications in a related field (e.g. HR, Business, or Finance) at Level 5 are advantageous but not essential and relevant experience will also be considered.

Where applicable, evidence of ongoing professional development (for example, Business Administration, CIPD, HR procedures, payroll, safeguarding, Health & Safety, management)

GENERAL INFORMATION

The normal hours of work are 37.5 per week, or those necessary to fulfil the requirements of the position. There will be a requirement to occasionally work outside the normal 9 to 5, Monday to Friday. This will mean working flexibly across the week, to suit the needs of both the role and the individual. Before the Youth Zone opens and during its construction, there will be elements of hybrid working in place.

In accordance with our Child Protection and Safeguarding procedures, this position requires an Enhanced DBS check.

APPLICATION PROCESS

ANONYMOUS APPLICATIONS:

We recognise our workforce is under-represented in certain areas and are committed to addressing this. We strongly encourage applicants to submit anonymous applications; in practice this means removing your name & email address from your CV & cover letter. Only these documents will be shared with the selection panel.

To apply, please email a CV and cover letter (no more than one page) in response to the person specification and questions below to: hr@onsideyouthzones.org

1. Why do you want to work for us?
2. Looking at the person specification, briefly describe how your skills and experience (including any lived experience) make you a good candidate for this role. (200 words max)
3. How you demonstrate your commitment to fairness, equity and respect.
4. Confirmation you are eligible to work in the UK (the successful candidate will be required to provide documentary evidence before a job offer confirmed).
5. Any reasonable adjustments we can make to assist you in your application or the selection process.
6. This role will be based in the Youth Zone and therefore require an Enhanced DBS.
 - Do you have any unspent conditional cautions or convictions under the Rehabilitation of Offenders Act 1974?
 - Do you have any adult cautions (simple or conditional) or spent convictions that are not protected as defined by the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (Amendment) (England and Wales) Order 2020

CLOSING DATE FOR APPLICATIONS (in person in Barnsley):
9am Friday 12th February

FIRST STAGE INTERVIEWS (in person in Barnsley):
Daytime Thursday 20th February (and possibly Friday 21st February)

SECOND STAGE INTERVIEWS (in person in Barnsley):
Daytime Thursday 27th February



For information on how OnSide processes your data, go to
[OnSide Youth Zones Job Applicant Privacy Notice - OnSide Youth Zones](#)

OUR VALUES



YOUNG PEOPLE FIRST

Young people are at the heart of everything we do, inspiring and challenging us to deliver services that exceed their needs and challenge them to be the best they can be.

EXCELLENCE

We encourage ourselves and each other to be the best we can be through continuous learning and improvement, and a focus on finding solutions.



RESPECT

We act with honesty and integrity, celebrating diversity across the whole organisation and caring about each other, our young people and the Youth Zone environment.

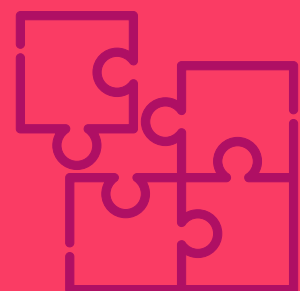


AMBITION

We are passionate and driven in taking on new challenges, embracing new ideas and exceeding our ambitions for young people, the Youth Zones and our local communities.

COLLABORATION

We create and nurture strong, creative partnerships, working together to achieve better results and outcomes for young people.



PROVEN IMPACT



50K

MEMBERS ACROSS
THE ONSIDE NETWORK



MEMBERS MAKE OVER

650K

VISITS EVERY YEAR



£187M

INVESTED IN YOUNG PEOPLE
THROUGH OUR NETWORK

GIVE YOUNG PEOPLE A SAFE EXCITING PLACE TO GO TO HAVE FUN,
BUILD THEIR SOCIAL NETWORKS AND SUPPORT THEIR PERSONAL DEVELOPMENT



77%

OF MEMBERS ARE MORE
SELF-CONFIDENT



82%

OF FREQUENT ATTENDERS
HAVE MORE FRIENDS

HELP YOUNG PEOPLE LEAD HEALTHIER, HAPPIER LIVES



1 IN 10

OF YOUNG PEOPLE
HAVE A DISABILITY OR
ADDITIONAL NEED



70%

OF MEMBERS
BELIEVE THAT THEY
ARE HEALTHIER



75%

FEEL BETTER
IN THEMSELVES



64%

OF PARENTS THOUGHT
THEIR CHILDREN HAD
BETTER MENTAL HEALTH